TRANSFORM YOUR IT DEPARTMENT

MICROSOFT AZURE CLOUD SUPPORT SPECIALIST
LEVEL 3 APPRENTICESHIP

Equip your IT department with essential Microsoft Azure Cloud skills.

49% of all cloud services are looking for an Azure skillset, making Azure one of the most sought-after skills in the market. This fully funded learning programme has been designed to help address the Microsoft Cloud Azure talent shortage.

Microsoft Solutions Partner
Microsoft Cloud

Training Services

Enhance the technical expertise of your helpdesk teams

QA's digital apprenticeships can help you access, recruit and onboard diverse new junior talent, and equip your team with the knowledge and skills to support on-premise and cloud based technologies.

We follow a cloud-first curriculum

This programme follows a Cloud first curriculum, developed in partnership with Microsoft to support their Get On 2021 campaign to help more people start careers in tech.

We're the largest and leading provider of Microsoft training

The technical content in this programme gives learners an introduction to Windows, Linux and Powershell.

Widely recognised qualifications

Learners will gain an Azure Fundamentals and Microsoft 365 Fundamentals qualification.

QA.com

Funded by
Department for Education

Funded by
Education & Skills Funding Agency

matrix

Apprenticeships

SKILLS FOR LIFE

A fully funded programme designed to transform your talent and workplace

Microsoft Azure Cloud Support Specialist
Level 3 Apprenticeship

Our Microsoft Azure Cloud Support Specialist Level 3 Apprenticeship will build the skills and capabilities you need throughout your organisation to analyse, interrogate and present technical data, providing informed and valuable business insights to a range of stakeholders.

Fully funded through your Apprenticeship Levy, or if you are a non levy payer; use Microsoft and QA's levy transfer scheme to fully fund training.

Recruit and harness a new talent pathway - QA can help you cost-effectively recruit diverse, ambitious talent into your business and help you build a pipeline of data literacy talent.
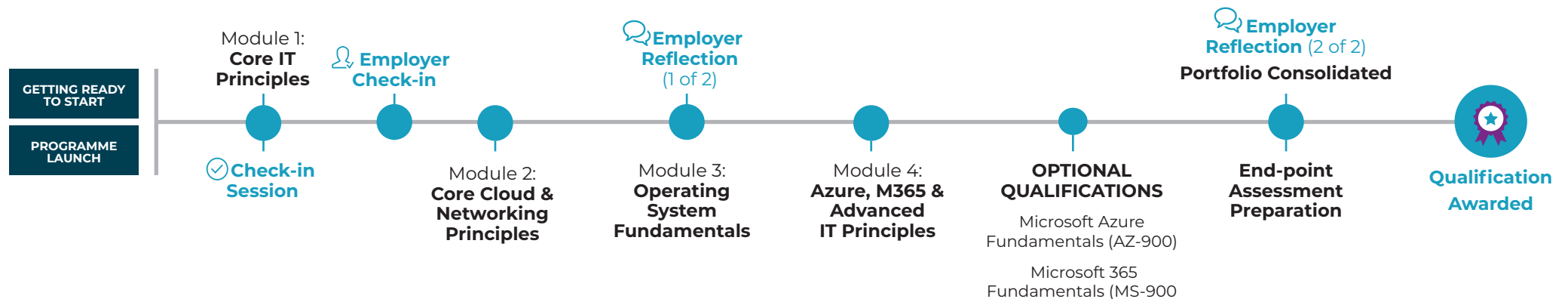
Let QA support you in recruiting incredible talent from diverse backgrounds, through our market leading links with social mobility talent partners. QA All In; our market defining recruitment network; supporting Microsoft's Get On campaign to create over 1.5m technology careers by 2025.

This programme is suitable for roles including:

- Desktop Support Engineer
- First and Second Line Helpdesk Support
- Technical Support Analyst
- Infrastructure Technician

Microsoft content is at the heart of all our Data needs; this programme is enhanced with official Microsoft content and accreditation in technologies including Microsoft Azure, Windows 10 and Microsoft 365.

Typical Programme Duration: 13 months (+ 4 months for End-Point-Assessment)

GETTING READY TO START

PROGRAMME LAUNCH

Module 1: **Core IT Principles**

Employer Check-in

✓ **Check-in Session**

Module 2: **Core Cloud & Networking Principles**

Employer Reflection (1 of 2)

Module 3: **Operating System Fundamentals**

Module 4: **Azure, M365 & Advanced IT Principles**

OPTIONAL QUALIFICATIONS

Microsoft Azure Fundamentals (AZ-900)

Microsoft 365 Fundamentals (MS-900

Employer Reflection (2 of 2)

Portfolio Consolidated

End-point Assessment Preparation

Qualification Awarded